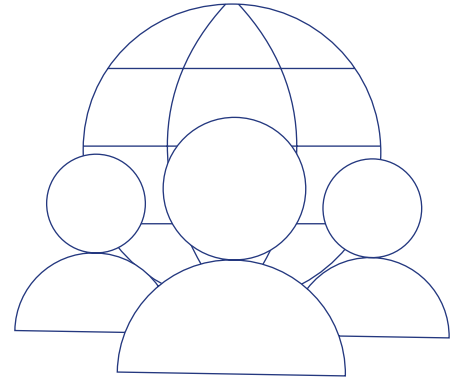


MODERN SLAVERY STATEMENT 2021



Computacenter is a people-centric company that depends on its employees to deliver real value to its customers. We have a well-established culture, developed over 40 years from the beliefs and strong direction of our founders and leaders.

We win by

Putting customers first

We work hard to get to know our customers and really understand their needs. This lets us use our experience to help them in the right way at the right time.

Being straightforward

We're practical and pragmatic. We believe in solutions over talk. We express ourselves in the clearest possible way. And we're open and honest in all of our dealings.

Keeping promises

We do our very best to keep our promises. And when that's difficult, we help our customers find other ways of solving their problems.

Putting customers first

Being straightforward

Keeping promises

Winning Together

Understanding people matter

Considering the long term

Inspiring success

We do it together by

Understanding people matter

We're committed to being diverse and inclusive. We build strong, rewarding, supportive relationships. And we treat people as we expect them to treat us.

Considering the long term

We're building a sustainable business for the long term. This leads our decisions and actions and helps people really trust us.

Inspiring success

We're proud of the people we work with. We do our best to support each other through the downs and we always celebrate the ups.

These Values are at the heart of how we operate as a business and our approach to sustainability and business activities is driven by them. This means that we continue to observe high ethical standards in the conduct of our business activities and within our supply chain.

We are dedicated to responsible and sustainable corporate management and continue in our commitment to upholding internationally proclaimed human rights of all people in all our business interactions and relationships.

We are clear that our approach to preventing modern slavery in our supply chains is a key part of our responsibilities as an ethical and sustainable business.

We are against all forms of modern slavery, human trafficking, bonded and forced or compulsory labour and believe these practices have no place in society.

We are committed to making certain that we are not complicit in any human rights violations and hold our suppliers and partners to this same high standard. This means we expect all our suppliers to take actions to ensure that their practices support and protect individual human rights.



OUR ORGANISATION, ITS BUSINESS AND ITS SUPPLY CHAINS

We are a leading independent technology partner trusted by large corporate and public sector organisations around the world. We Source, Transform and Manage our customers technology infrastructure to deliver digital transformation, enabling their users and their businesses.

Computacenter at a glance

CENTRED AROUND OUR CUSTOMERS

Who we are

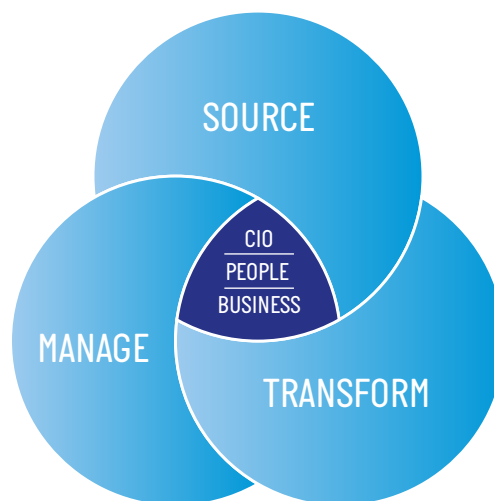
Computacenter is a leading independent technology partner, trusted by large corporate and Public Sector organisations.

What we do

We help our customers to Source, Transform and Manage their technology infrastructure, to deliver digital transformation, enabling people and their business.

Our ambition

- Strongly recommended by customers for the way we help them achieve their goals.
- The preferred route to market for our Technology Partners.
- People want to join and stay with us, be proud of our reputation, as we learn, earn and have fun.
- Trusted as an agile and innovative provider of digital technology around the world.



SOURCE: Technology Sourcing

We help our customers to determine their technology needs and, supported by our Technology Partners, we arrange the commercial structures, integration and supply chain services to meet them reliably.

TRANSFORM: Professional Services

We provide structured solutions and expert resources to help our customers to select, deploy and integrate digital technology, to achieve their business goals.

MANAGE: Managed Services

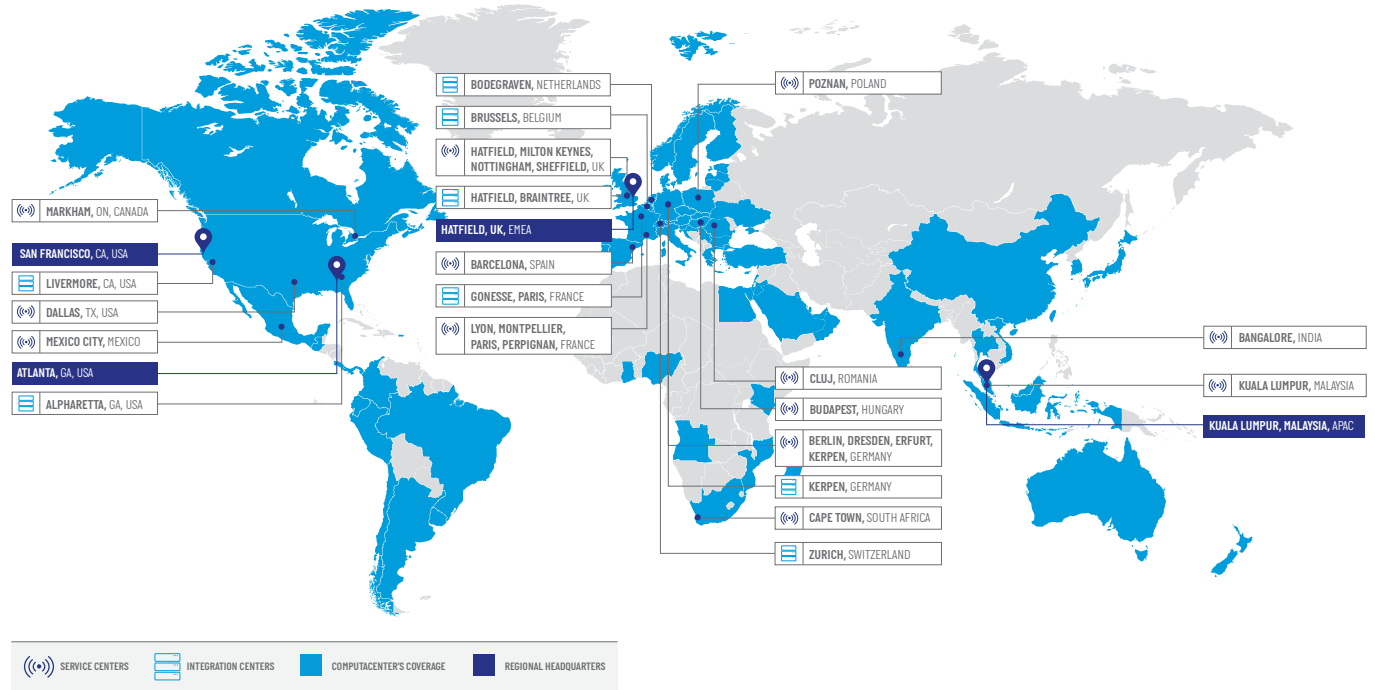
We maintain, support and manage IT infrastructure and operations for our customers, to improve quality and flexibility while reducing costs.

Our business is diversified across our main territories and our three business areas. These businesses are distinct, but synergistic, as customers increasingly look to buy end-to-end services and solutions, ranging from consulting to integration over the product's supply life cycle, to contracting a managed service.



Our global coverage has been developed to mirror our worldwide customer service requirements. Computacenter is headquartered in the UK. Within the Computacenter group, we have over 18,000 people based across Europe, North America, Mexico, South Africa, and Asia Pacific. We have developed a global coverage to mirror our customer's requirements.

Worldwide reach and customer focus



70 We SOURCE, TRANSFORM and MANAGE technology for our customers in 70 countries worldwide

9

We sell to customers in nine countries
Belgium | Canada | France | Germany | Ireland
Netherlands | Switzerland | UK | USA

7

We have near-shore/off-shore operations in another seven countries
Hungary | India | Malaysia | Mexico
Poland | Romania | South Africa

8

We have entities and VAT registrations in another eight countries
Australia | Brazil | China | Hong Kong | Japan | Malta
Norway | Singapore

Our extensive partner network covers field services and onsite support and globally services Computacenter's European and US headquartered customers.

Our supply chain is made up of products and services that we use in our business; our employees and contractors; partner organisations who we work with; and IT equipment which we supply to our customers.

As signatories to the United Nations Global Compact since 2007, we are committed to upholding internationally proclaimed

human rights. For Computacenter, human rights fall into two areas: protecting the rights of our employees and ensuring we are not complicit in human rights abuses in our supply chain.

To ensure that we can continue to operate in alignment with our values and sustainability goals we believe it is necessary to ensure that our supply chain is similarly aligned and is operating in a lawful and responsible manner.



OUR POLICIES IN RELATION TO SLAVERY AND HUMAN TRAFFICKING

Our commitment to human rights means we have adopted the principles of the leading international standards and conventions across our business dealings, in particular the UN Global Compact, the Universal Declaration of Human Rights, the UN Guiding Principles on Business and Human Rights, the UN Conventions on Rights of the Child, and fundamental conventions of the International Labour Organization (ILO), and understand our responsibility to respect and support human rights.

The human rights of our employees are covered by our people policies and compliance with local labour laws wherever we do business. This is supported by and is at the heart of our Group Ethics policy which sets out our commitment to observing the highest ethical standards in our business conduct.

Our Group Speak Up (whistleblowing) policy explains how our people can report any concerns they may have through our externally provided, independent hotline. This is also published to our suppliers and is included in our Supplier Code of Conduct, to enable the reporting of any suspected modern slavery, or other human rights issues within our supply chains. Any concerns that are raised will be fully investigated as swiftly as possible, under the oversight of the Group Legal and Compliance Director and Chief People Officer.

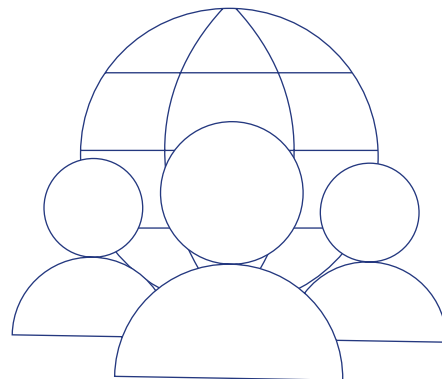
There were no material issues identified during the year.

Within our supply chain we continue to work with a diverse set of suppliers who are financially stable and ethically responsible. When selecting who we want to work with, we ensure that our terms of engagement are clear and that they support both our Group values and our wider sustainability strategy.

In 2021 we comprehensively reviewed our Supplier Code of Conduct. As a result, this has been strengthened in several areas to ensure that it is clear to potential suppliers what our requirements within both the Modern Slavery and wider compliance environment are and how they are expected to behave within their business operations.

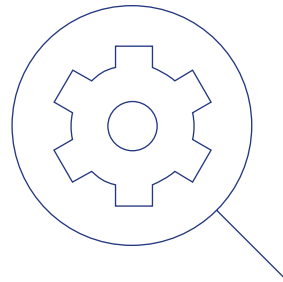
Suppliers are required by our Code of Conduct to notify Computacenter of any breach of these standards and to take appropriate steps to remedy them.

Breaches of the requirements of our Code of Conduct are considered by us to be very serious and could lead to us terminating relationships with a supplier where we feel this is appropriate in order to protect ourselves and our customers.



OUR DUE DILIGENCE

We continue to carry out appropriate due diligence on vendors in our supply chain through our Group Technology Supplier Contract Management team and our Services Partnering team. Part of the due diligence conducted focuses on Human Rights. This due diligence is reviewed annually to ensure that it is still appropriate. The outcome of the due diligence directly correlates to the risk profile associated with a supplier and the resulting actions that we will put into place to safeguard against modern slavery occurring within our supply chain.

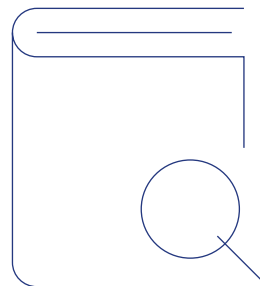


During 2021 the decision was made that to strengthen our due diligence, both at contract award and throughout the full lifecycle of a contract, we would implement an industry recognised dynamic third-party due diligence system to ensure that we establish better supplier related information relevant to this area. We have already made significant progress with this and aim to have this fully operational across the Computacenter Group by the end of the 2023 financial year.

OUR RISK ASSESSMENT

Due to the nature of our business, operations and practices, we consider ourselves to be at low risk overall to the potential for modern slavery or trafficking.

During 2021 we partnered with an external organisation to conduct a risk analysis within of our supply chains and established a process for better identifying risk within certain sectors and countries in order that we could establish appropriate processes for identifying and integrating higher risk areas based upon agreed criteria. This process is currently in advanced draft for rollout within the Group by July 2022.



This risk assessment was based on the purchasing category of goods and services that the supplier was categorised in and an overall country risk analysis, based on a comprehensive Human Rights Country Risk Database.

Most of our suppliers are categorised as low risk of modern slavery. The suppliers that we would consider as higher risk are those where the country they operate in and industry that those services are purchased from are overall deemed to be higher risk based on internationally understood risks and reliable sources.

Overall, the highest risks of modern slavery within our supply chain that exist are potentially suppliers of the use of labour in these higher risk countries. However, most people engaged with us are skilled professionals, rather than low skilled, low paid migrant roles where the risk of modern slavery would be significantly higher.



OUR EFFECTIVENESS IN ENSURING THAT MODERN SLAVERY AND HUMAN TRAFFICKING IS NOT TAKING PLACE IN OUR BUSINESS OR SUPPLY CHAIN

We continue to review our policies, practices and how we identify any risks of modern slavery and other human rights on a rolling basis as part of our continued commitment to ethical and responsible business practices. Group Internal Audit regularly tests compliance with our policies.

Throughout 2021 we have worked with external experts to ensure that our approach and policies are appropriate for our business and will continue this work throughout 2022

We will continue with our commitment to ethical and responsible business practices, ensuring that if modern slavery is identified anywhere within our supply chain, we will not tolerate it.

KEY PERFORMANCE INDICATORS

- 5,900 Suppliers
- This was an increase of 833 suppliers / 11% in 2021 was due in part by the integration of a previously acquired company onto our central systems

It is our intention to further develop our KPI's over the next year as we implement our new third-party due diligence system and e-learning.

INCREASING AWARENESS AND TRAINING

During 2021, key members of our Compliance, Group Legal, Group HR, Group Technology Sourcing and In Country Sales teams have developed further awareness and understanding of modern slavery. This has been achieved in several ways, including self-teaching, participation in round-table networking events, conferences and learning events. Our plan for 2022 is to roll-out new e-learning on modern slavery and ethical business across all our employees. This is fully underway and are making good progress with a view to achieving full implementation by the beginning of July 2022.

Making an effective contribution in this area is entirely the right thing to do for wider society and for our business and we will continue with our commitment to ethical and responsible business practices, ensuring that we do not tolerate modern slavery anywhere within our supply chain.

This statement fulfils the requirements of Section 54 [Transparency in supply chains] of the Modern Slavery Act 2015 and covers the period of 1 January 2021 to 31 December 2021.

Approved by and signed on behalf of the Computacenter PLC Board of Directors



Mike Norris
Chief Executive Officer
8 March 2022

